

DESIGN STUDIO POLICIES

- 1 It is very important that you are prompt for your appointment as each appointment has an allocated time of approximately two hours. Due to potential time constraints, please provide a minimum of 24 hours' notice if you are unable to attend your scheduled appointment. In the event that you do not attend your appointment, and fail to reschedule a new appointment, colours and finishing selections may be chosen for you. Please note that this would be an extremely rare occurrence. Madison Group prefers our purchasers to choose their own interior décor. This is your home and we want it to reflect your personality.
- 2 If you wish to purchase additional options or upgrades, please bring your cheque book and government issued photo ID with you. Madison Group requires payment for upgrades upon completion of your selections. Please refer to the payment options below.
- 3 Upgrades and extras may be subject to additional fees. Please be aware that prices of upgrades and extras are non-negotiable.
- 4 If you are unable to attend your appointment and would like to send someone on your behalf please contact Legal@MadisonGroup.ca to complete the necessary designate documentation prior to the scheduled appointment.

Cancellations & Administration Charges

Any changes and or cancellations to orders after your Design Studio Appointment will be at the discretion of the Vendor and subject to applicable administrative fees.

Change of Information

Please notify the Vendor if there are any changes to your address telephone numbers, or other contact information by emailing Legal@MadisonGroup.ca

Pricing and Errors

The Vendor reserves the right to correct errors in pricing and arithmetic. Prices are subject to change without notice.

Payment Options

If the total amount of upgrades purchased is \$10,000 or less, full payment will be required upon finalization of selections.

If the total amount of upgrades purchased exceeds \$10,000, you may elect to (A) pay the total amount upon finalization of the selections; or (B) pay the greater of either (i) \$10,000 and (ii) 25% of the total amount, upon finalization of the selections, with the remaining balance due on final closing.

Please note that all cheques are payable to "DelZotto Zorzi LLP in Trust". All cheques should be mailed to: Madison Group, 369 Rimrock Road, Toronto, ON M3J 3G2